

DATA PRIVACY AGREEMENT

INCLUDING PARENTS BILL OF RIGHTS FOR DATA SECURITY AND PRIVACY AND SUPPLEMENTAL INFORMATION ABOUT THE AGREEMENT

1. **Purpose**

(a) This Data Privacy Agreement (DPA) supplements the agreement between Albany-Schoharie-Schenectady-Saratoga (Capital Region) BOCES (BOCES) and (ARCADEMICS), to ensure that the ARCADEMICS AGREEMENT conforms to the requirements of New York State Education Law Section 2-d and any implementing Regulations of the Commissioner of Education (collectively referred to as "Section 2-d"). This Agreement consists of the terms of this DPA Agreement, a copy of BOCES Parents Bill of Rights for Data Security and Privacy signed by ARCADEMICS and the Supplemental Information about the AGREEMENT that is required to be posted on BOCES website.

(b) To the extent that any terms contained within the ARCADEMICS AGREEMENT, or any terms contained within any other Agreements attached to and made a part of the ARCADEMICS AGREEMENT, conflict with the terms of this DPA, the terms of this DPA will apply and be given effect. In the event that has online or written Terms of Service ("TOS") that would otherwise be applicable to its customers or users of its Product that is the subject of the ARCADEMICS AGREEMENT, to the extent that any term of the TOS conflicts with the terms of this DPA, the terms of this DPA will apply and be given effect.

2. **Definitions**

Any capitalized term used within this DPA that is also found in the ARCADEMICS AGREEMENT will have the same definition as contained within this DPA.

In addition, as used in this Exhibit:

(a) "Student Data" means personally identifiable information, as defined in Section 2-d, from student records that ARCADEMICS AGREEMENT receives from a Participating Educational Agency pursuant to the DPA.

(b) "Teacher or Principal Data" means personally identifiable information relating to the annual professional performance reviews of classroom teachers or principals that is confidential and not subject to release ARCADEMICS under the provisions of New York Education Law Sections 3012-c or 3012-d, that ARCADEMICS receives from a Participating Educational Agency pursuant to the ARCADEMICS AGREEMENT.

(c) "Protected Data" means Student Data and/or Teacher or Principal Data to the

extent applicable to ARCADEMICS ' Product.

(d) "Participating Educational Agency" means a school district within New York State that purchase ARCADEMICS certain shared instructional technology services and software through a Cooperative Educational Services Agreement with BOCES, and as a result is licensed to use ARCADEMICS 'S Product pursuant to the terms of the AGREEMENT.

3. **Confidentiality of Protected Data**

(a) ARCADEMICS acknowledges that the Protected Data it receives pursuant to the AGREEMENT may originate from several Participating Educational Agencies located across New York State, and that this Protected Data belongs to and is owned by the Participating Educational Agency from which it originates.

(b) ARCADEMICS will maintain the confidentiality of the Protected Data it receives in accordance with federal and state law (including but not limited to Section 2-d) and BOCES policy on data security and privacy. ARCADEMICS acknowledges that BOCES is obligated under Section 2-d to adopt a policy on data security and privacy, and has provided the policy to ARCADEMICS.

4. **Data Security and Privacy Plan**

ARCADEMICS agrees that it will protect the confidentiality, privacy and security of the Protected Data received from Participating Educational Agencies in accordance with the BOCES Parents Bill of Rights for Data Privacy and Security, a copy of which has been signed by ARCADEMICS and is set forth below.

Additional elements of ARCADEMICS Data Security and Privacy Plan are as follows:

(a) In order to implement all state, federal, and local data security and privacy requirements, including those contained within this DPA, consistent with BOCES data security and privacy policy, ARCADEMICS will: [

_____]

(b) In order to protect the security, confidentiality and integrity of the Protected Data that it receives under the ARCADEMICS AGREEMENT, ARCADEMICS will have the following reasonable administrative, technical, operational and physical safeguards and practices in place throughout the term of the ARCADEMICS AGREEMENT:

[_____]

Arcaletics does not have any personally-identifiable data for students._____]

(c) ARCADEMICS will comply with all obligations set forth in BOCES “Supplemental Information about the AGREEMENT” below.

(d) For any of its officers or employees (or officers or employees of any of its subcontractors or assignees) who have access to Protected Data, ARCADEMICS has provided or will provide training on the federal and state laws governing confidentiality of such data prior to their receiving access, as follows:

[_____
Arcademics does not have any personally-identifiable data for students. _____]

(e) ARCADEMICS [*check one*] _____ will X will not utilize sub-contractors for the purpose of fulfilling one or more of its obligations under the ARCADEMICS AGREEMENT. In the event that ARCADEMICS engages any subcontractors, assignees, or other authorized agents to perform its obligations under the ARCADEMICS AGREEMENT, it will require such subcontractors, assignees, or other authorized agents to execute written agreements as more fully described in BOCES “Supplemental Information about the ARCADEMICS AGREEMENT,” below.

(f) ARCADEMICS will manage data security and privacy incidents that implicate Protected Data, including identify breaches and unauthorized disclosures, and ARCADEMICS will provide prompt notification of any breaches or unauthorized disclosures of Protected Data in accordance with Section 6 of this Data Sharing and Confidentiality Agreement.

(g) ARCADEMICS will implement procedures for the return, transition, deletion and/or destruction of Protected Data at such time that the AGREEMENT is terminated or expires, as more fully described in BOCES “Supplemental Information about the AGREEMENT,” below.

5. **Additional Statutory and Regulatory Obligations**

ARCADEMICS acknowledges that it has the following additional obligations with respect to any Protected Data received from Participating Educational Agencies, and that any failure to fulfill one or more of these statutory or regulatory obligations shall be a breach of the ARCADEMICS AGREEMENT and the terms of this Data Privacy Agreement:

(a) Limit internal access to education records to those individuals that are determined to have legitimate educational interests within the meaning of Section 2-d and the Family Educational Rights and Privacy Act (FERPA).

(b) Limit internal access to Protected Data to only those employees or subcontractors that need access in order to assist ARCADEMICS in fulfilling one or more of its obligations under the ARCADEMICS AGREEMENT.

(c) Not use education records for any purposes other than those explicitly

authorized in this Data Sharing and Confidentiality Agreement.

(d) Not disclose any personally identifiable information to any other party, except for authorized representatives of ARCADEMICS using the information to carry out ARCADEMICS' obligations under the ARCADEMICS AGREEMENT, unless:

- (i) the parent or eligible student has provided prior written consent; or
- (ii) the disclosure is required by statute or court order and notice of the disclosure is provided to Participating Educational Agency no later than the time of disclosure, unless such notice is expressly prohibited by the statute or court order.

(e) Maintain reasonable administrative, technical, and physical safeguards to protect the security, confidentiality, and integrity of personally identifiable student information in its custody;

(f) Use encryption technology that complies with Section 2-d, as more fully set forth in BOCES "Supplemental Information about the ARCADEMICS AGREEMENT," below.

(g) Provide notification to BOCES (and Participating Educational Agencies, to the extent required by, and in accordance with, Section 6 of this Data Privacy Agreement) of any breach of security resulting in an unauthorized release ARCADEMICS of Protected Data by ARCADEMICS or its assignees or subcontractors in violation of state or federal law or other obligations relating to data privacy and security contained herein.

(h) Promptly reimburse BOCES, another BOCES, or a Participating School District for the full cost of notification, in the event they are required under Section 2-d to notify affected parents, students, teachers or principals of a breach or unauthorized release ARCADEMICS of Protected Data attributed to ARCADEMICS or its subcontractors or assignees.

6. **Notification of Breach and Unauthorized Release**

(a) ARCADEMICS shall promptly notify BOCES of any breach or unauthorized release ARCADEMICS of Protected Data in the most expedient way possible and without unreasonable delay, but no more than seven (7) calendar days after ARCADEMICS has discovered or been informed of the breach or unauthorized release ARCADEMICS.

(b) ARCADEMICS will provide such notification to BOCES by contacting the BOCES Data Protection Officer, at dpo@neric.org.

(c) ARCADEMICS will cooperate with BOCES and provide as much information as possible directly to the Data Protection Officer (DPO) or designee about the incident, including but not limited to: a description of the incident, the date of the incident, the date ARCADEMICS discovered or was informed of the incident, a description of the types of personally identifiable information involved, an estimate of the number of records affected, the Participating Educational Agencies affected, what the ARCADEMICS has done or plans to do

to investigate the incident, stop the breach and mitigate any further unauthorized access or release ARCADEMICS of Protected Data, and contact information for ARCADEMICS representatives who can assist affected individuals that may have additional questions.

(d) ARCADEMICS acknowledges that upon initial notification from ARCADEMICS , BOCES, as the educational agency with which ARCADEMICS contracts, has an obligation under Section 2-d to in turn notify the Chief Privacy Officer in the New York State Education Department (“CPO”). ARCADEMICS shall not provide this notification to the CPO directly. In the event the CPO contacts ARCADEMICS directly or requests more information from ARCADEMICS regarding the incident after having been initially informed of the incident by BOCES, ARCADEMICS will promptly inform the Data Protection Officer or designees.

(e) ARCADEMICS will consult directly with the Data Protection Officer or designees prior to providing any further notice of the incident (written or otherwise) directly to any other BOCES or Regional Information Center, or any affected Participating Educational Agency.

BY ARCADEMICS:



Signature

Accounts Manager

Title

Aug 8 2021

Date

PARENTS' BILL OF RIGHTS FOR DATA SECURITY AND PRIVACY

Albany-Schoharie-Schenectady-Saratoga BOCES (BOCES) is committed to protecting the privacy and security of personally identifiable information about students who attend BOCES instructional programs in accordance with applicable law, including New York State Education Law Section 2-d.

To further these goals, BOCES wishes to inform parents of the following:

(1) A student's personally identifiable information cannot be sold or released ARCADEMICS for any commercial purposes.

(2) Parents have the right to inspect and review the complete contents of their child's education record, including any student data maintained by the Capital Region BOCES. This right of inspection of records is consistent with the federal Family Educational Rights and Privacy Act (FERPA). Under the more recently adopted regulations (Education Law §2-d), the rights of inspection are extended to include data, meaning parents have the right to inspect or receive copies of any data in their child's educational record. The New York State Education Department (SED) will develop further policies and procedures related to these rights in the future. Requests to inspect and review a child's education record should be directed to: Data Protection Officer, dpo@neric.org, 900 Watervliet-Shaker Road, Albany, NY 12205.

(3) State and federal laws protect the confidentiality of personally identifiable information, and safeguards associated with industry standards and best practices, including but not limited to, encryption, firewalls, and password protection, must be in place when data is stored or transferred.

(4) A complete list of all student data elements collected by the State is available for public review at <http://www.p12.nysed.gov/irs/sirs/documentation/NYSEDstudentData.xlsx>, or by writing to the Office of Information & Reporting Services, New York State Education Department, Room 863 EBA, 89 Washington Avenue, Albany, New York 12234.

(5) Parents have the right to have complaints about possible breaches of student data addressed. Complaints may be directed to the NYS Chief Privacy Officer by writing to the New York State Education Department, 89 Washington Avenue, Albany, New York 12234. Complaints may also be directed to the Chief Privacy Officer via email at: CPO@mail.nysed.gov.

BY ARCADEMICS:



Signature

Accounts Manager

Title

Aug 8 2021

Date

SUPPLEMENTAL INFORMATION

ABOUT THE AGREEMENT BETWEEN Albany-Schoharie-Schenectady-Saratoga BOCES AND ARCADEMICS

BOCES has entered into An Agreement (“AGREEMENT”) with ARCADEMICS (“ARCADEMICS”), which governs the availability to Participating Educational Agencies of the following Product(s):

Pursuant to the AGREEMENT, Participating Educational Agencies may provide to ARCADEMICS, and ARCADEMICS will receive, personally identifiable information about students, or teachers and principals, that is protected by Section 2-d of the New York State Education Law (“Protected Data”).

Exclusive Purpose for which Protected Data will be Used:

ARCADEMICS agrees that it will not use the Protected Data for any other purposes not explicitly authorized in the AGREEMENT. Protected Data received by ARCADEMICS, or any of ARCADEMICS’s subcontractors, assignees, or other authorized agents, will not be sold, or released ARCADEMICS or used for any commercial or marketing purposes.

Oversight of Subcontractors: In the event that ARCADEMICS engages subcontractors, assignees, or other authorized agents to perform one or more of its obligations under the AGREEMENT (including any hosting service provider), it will require those to whom it discloses Protected Data to execute legally binding agreements acknowledging the obligation under Section 2-d of the New York State Education Law to comply with the same data security and privacy standards required of ARCADEMICS under the AGREEMENT and applicable state and federal law. ARCADEMICS will ensure that such subcontractors, assignees, or other authorized agents abide by the provisions of these agreements by: *[Describe steps the ARCADEMICS will take]*

Duration of AGREEMENT and Protected Data Upon Expiration:

- The AGREEMENT commences on *[date]* and expires on *[date]*. Upon expiration of the AGREEMENT without renewal, or upon termination of the AGREEMENT prior to expiration, ARCADEMICS will securely delete or otherwise destroy any and all Protected Data remaining in the possession of ARCADEMICS or its assignees or subcontractors. If requested by a Participating Educational Agency, ARCADEMICS will assist that entity in exporting all Protected Data previously received for its own use, prior to deletion.
- At BOCES request, ARCADEMICS will cooperate with BOCES as necessary in order to transition Protected Data to any successor ARCADEMICS prior to deletion.

- ARCADEMICS agrees that neither it nor its subcontractors, assignees, or other authorized agents will retain any copy, summary or extract of the Protected Data, or any de-identified Protected Data, on any storage medium whatsoever. Upon request, ARCADEMICS and/or its subcontractors, assignees, or other authorized agents will provide a certification from an appropriate officer that these requirements have been satisfied in full.

Challenging Accuracy of Protected Data: Parents or eligible students can challenge the accuracy of any Protected Data provided by a Participating Educational Agency to ARCADEMICS, by contacting the student's district of residence regarding procedures for requesting amendment of education records under the Family Educational Rights and Privacy Act (FERPA). Teachers or principals may be able to challenge the accuracy of APPR data provided to ARCADEMICS by following the appeal process in their employing school district's applicable APPR Plan.

Data Storage and Security Protections: Any Protected Data ARCADEMICS receives will be stored on systems maintained by ARCADEMICS, or by a subcontractor under the direct control of ARCADEMICS, in a secure data center facility located within the United States. The measures that ARCADEMICS will take to protect Protected Data include adoption of technologies, safeguards and practices that align with the NIST Cybersecurity Framework and industry best practices including, but not necessarily limited to, disk encryption, file encryption, firewalls, and password protection.

Encryption of Protected Data: ARCADEMICS (or, if applicable, its subcontractors) will protect Protected Data in its custody from unauthorized disclosure while in motion or at rest, using a technology or methodology specified by the secretary of the U.S. Department of HHS in guidance issued under Section 13402(H)(2) of P.L. 111-5.

BY ARCADEMICS:



Signature

Accounts Manager

Title

Aug 8 2021

Date