

## West Irondequoit Central School District

### Data Privacy Agreement for Vendors / Contractors / Service Providers

This Agreement supplements the underlying Contract to which it is attached to ensure that the underlying Contract conforms to the requirements of New York State Education Law Section §2-d and related Regulations of the Commissioner of Education. To the extent that any term of the Contract conflicts with the terms of this Agreement, the terms of this Agreement shall apply and be given effect.

As used in this Agreement, protected Data includes all Personally Identifiable Information (PII) as defined in New York Education Law Section §2-d, and other non-public data, including, but not limited to, staff data, student data, metadata, and user content. Examples of protected Data include, but are not limited to, names, e-mail addresses, ID numbers, date of birth, and demographic information.

#### 1. Data Privacy

Service Provider agrees that the security, confidentiality, and integrity of protected Data shall be maintained in accordance with state and federal laws that protect the confidentiality of personally identifiable information, and also in accordance with District's Parents Bill of Rights for Data Security and Privacy, provided below.

#### 2. Data De-Identification

Service Provider may use de-identified Data for product development, research, or similar purposes. De-identified Data must have all direct and indirect personal identifiers removed. This includes, but is not limited to, name, ID numbers, date of birth, demographic information, and location information. Furthermore, Service Provider agrees not to attempt to re-identify any de-identified Data, and not to transfer de-identified Data to any party unless that party agrees not to attempt re-identification.

#### 3. Marketing and Advertising

Service Provider will not use any Data to advertise or market to students, their parents, faculty or staff. The exclusive purpose for which Service Provider is being provided access to protected Data is for providing WICSD with the functionality of the Products or Services accessed by the school district. Protected Data received by Service Provider, or by any assignee of Service Provider, from WICSD shall not be sold or used for marketing purposes.

#### 4. Data Sharing

Service Provider agrees that it will disclose protected Data received from WICSD only to those officers, employees, and agents who need access to provide the contracted services. Service Provider further agrees to ensure that subcontractors or other entities to whom the Service Provider discloses protected Data will abide by all applicable Data protection and security requirements, including, but not limited to, those outlined in applicable state and federal laws and regulations.

#### 5. Data Privacy Training

Service Provider ensures that any of its officers or employees, and any officers or employees of any assignee or subcontractor who have access to personally identifiable information, will receive training on the federal and state laws governing confidentiality of such Data prior to receiving access to that Data.

#### 6. Access and Correction

Service Provider agrees to support access to and correction of Data by the District or, when applicable, by the student or their authorized parent when the Data is collected directly from the student with student/parent consent, consistent with the Family Educational Rights and Privacy Act (FERPA).

## **7. Data Use and Collection**

Service Provider will only collect and use Data necessary to provide WICSD with the functionality of the Products or Services accessed by the school district. Service Provider will disclose, in a manner easy for parents to understand, what types of student personal information is collected and for what purpose.

## **8. Rights and Licenses to Data**

Service Provider has a limited, non-exclusive license solely for the purpose of performing its obligations as outlined in the Terms of Agreement. This Agreement does not give Service Provider any rights, implied or otherwise, to Data, content, or intellectual property, except as expressly stated in the Agreement. This includes the right to sell or trade Data.

## **9. Data Transfer or Destruction**

Service Provider will ensure that all Data in its possession and in the possession of any subcontractors, or agents to which the Service Provider may have transferred Data, are destroyed or transferred to the District upon expiration of this Agreement without a successor contract in place, or upon request from the District.

## **10. Data Protection**

- a. Service Provider will take measures aligned with industry best practices, state and federal regulations such as Ed Law Section 2-d and related Commissioner's Regulations, and the NIST Cybersecurity Framework and reasonably designed to protect the privacy and security of protected data while it is stored and in transit. Such measures include, but are not necessarily limited to, encryption technology, firewalls, and password protection.
- b. Service Provider will maintain reasonable administrative, technical, and physical safeguards to protect the security, confidentiality, and integrity of protected data in its custody.
- c. Service Provider will conduct periodic risk assessments, remediating any identified security vulnerabilities in a timely manner.
- d. Service Provider will maintain a written incident response plan, to include prompt notification of the District in the event of a security or privacy incident, as well as best practices for responding to a breach of protected data.
- e. Service Provider agrees to share its incident response plan upon request.
- f. In the event of a breach or unauthorized release of protected data by the Service Provider or subcontractor, the Service Provider will notify the District of the breach in the most expedient way possible and without unreasonable delay, but not more than seven calendar days from awareness of incident. The Service Provider and the third-party contractor may be subject to penalties as outlined in Education Law §2-d.
- g. Service Provider will ensure by contractual agreements or other legally binding measures that any subcontractor, assignee, or agent (including any Hosting Service Provider) to whom Service Provider discloses protected data will comply with the same data security and privacy standards required of Service Provider under this agreement and applicable state and federal laws.

### **References:**

- <https://studentprivacy.ed.gov/audience/education-technology-vendors>
- <http://www.nysed.gov/common/nysed/files/programs/student-data-privacy/parents-bill-of-rights.pdf>
- [https://www.westirondequoit.org/UserFiles/Servers/Server\\_228510/File/DISTRICT/Parents\\_Bill\\_of\\_Rights.pdf](https://www.westirondequoit.org/UserFiles/Servers/Server_228510/File/DISTRICT/Parents_Bill_of_Rights.pdf)
- <https://www.nysenate.gov/legislation/laws/EDN/2-D>
- <http://www.nysed.gov/common/nysed/files/programs/student-data-privacy/proposed-part-121-for-pii.pdf>

## PARENTS' BILL OF RIGHTS FOR DATA PRIVACY AND SECURITY

The West Irondequoit Central School District is committed to protecting the privacy and security of student data and teacher and principal data. In accordance with New York Education Law Section 2-d and its implementing regulations, the District informs the school community of the following:

1. A student's personally identifiable information cannot be sold or released for any commercial purposes.
2. Parents have the right to inspect and review the complete contents of their child's education record.
3. State and federal laws protect the confidentiality of personally identifiable information, and safeguards associated with industry standards and best practices, including but not limited to encryption, firewalls, and password protection, must be in place when data is stored or transferred.
4. A complete list of all student data elements collected by New York State is available for public review at the following website <http://www.nysed.gov/common/nysed/files/programs/student-data-privacy/collected-data-elements-1-17-2020.pdf> or by writing to the Office of Information and Reporting Services, New York State Education Department, Room 865 EBA, 89 Washington Avenue, Albany, New York 12234.
5. Parents have the right to have complaints about possible breaches of student data addressed. Complaints should be directed in writing to Privacy Complaint, Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, New York 12234. Complaints may also be submitted using the form available at the following website <http://www.nysed.gov/data-privacy-security/report-improper-disclosure>. Complaints may also be submitted to the District's Data Protection Officer by writing to: Data Protection Officer, West Irondequoit Central School District, 45 Cooper Road, Rochester, NY 14617.

## APPENDIX

### Supplemental Information Regarding Third-Party Contractors

In the course of complying with its obligations under the law and providing educational services to District residents, the Wests Irondequoit Central School District has entered into agreements with certain third-party contractors. Pursuant to these agreements, third-party contractors may have access to "student data" and/or "teacher or principal data," as those terms are defined by law and regulation.

For each contract or other written agreement that the District enters into with a third-party contractor where the third-party contractor receives student data or teacher or principal data from the District, the following supplemental information will be included with this Bill of Rights:

1. The exclusive purposes for which the student data or teacher or principal data will be used by the third-party contractor, as defined in the contract;
2. How the third-party contractor will ensure that the subcontractors, or other authorized persons or entities to whom the third-party contractor will disclose the student data or teacher or principal data, if any, will abide by all applicable data protection and security requirements, including but not limited to those outlined in applicable laws and regulations (e.g., FERPA; Education Law Section 2-d);
3. The duration of the contract, including the contract's expiration date, and a description of what will happen to the student data or teacher or principal data upon expiration of the contract or other written agreement (e.g., whether, when, and in what format it will be returned to the District, and/or whether, when, and how the data will be destroyed);
4. If and how a parent, student, eligible student, teacher, or principal may challenge the accuracy of the student data or teacher or principal data that is collected;
5. Where the student data or teacher or principal data will be stored, described in a manner as to protect data security, and the security protections taken to ensure the data will be protected and data privacy and security risks mitigated; and
6. Address how the data will be protected using encryption while in motion and at rest.

This Bill of Rights is subject to change based on regulations of the Commissioner of Education and the NYSED Chief Privacy Officer. Changes/Additions are also anticipated as NYSED releases further guidance documents. Supplemental information describing third-party vendors engaged in data sharing and confidentiality agreements with West Irondequoit Central School District can be found at: <https://dpit.riconedpss.org/billofrights/02d9d2af98c045c501f3>.

**West Irondequoit Central School District**

**Data Privacy Supplemental Information**

Service Provider: Learning Ally Inc.      Date: 7/31/20

What protected data is stored?

IP addresses of users

Meta data on user interaction with application

Student grade level

Provider assigned student ID number

Student app username & passwords

Student disability information

Program performance

Student generated content

For what purpose(s) will this data be used?

To allow a student and educator to engage with the Learning Ally Audiobook solution

What will happen to the data at the expiration of the contract/agreement? At the request of the district, the data will be deleted

How may the accuracy of data be challenged? Through dialogue with the Learning Ally Educator Success Representative.

Where is the data stored and how is it protected?

Data is stored in a Microsoft SQL Server Instance, which is hosted in Amazon Web Services. Additional aggregate data is stored in Microsoft SQL Server for our data reporting application, and is housed primarily in Microsoft Azure.

How is the data protected using encryption while in motion and at rest? Our data is encrypted at rest using Volume Encryption on the database servers, and encrypted in transit outside of our network using TLS 1.2.

Revised 5/19/2020

Provider Statement: We agree to abide by the terms above.

Name: Tim Wilson \_\_\_\_\_ Title: Learning Ally CFO \_\_\_\_\_

S i g n a t u r e :                      D a t e : 08/14/2020

*Timothy Wilson*